

THE BOAT INN TERMS & CONDITIONS

Reservations:

Credit or Debit card details are required for all reservations made online or through the restaurant.

All card details will be held securely by a third party in accordance with data protection policies. All reservations require 48 hours notice for cancellation and any reservations cancelled without 48 hours notice will be subject to a £20 per person cancellation charge at our discretion. This charge also applies to reservations that fail to arrive for their booking without giving the restaurant prior warning. Your Table may be resold if you have not arrived 15 minutes after the reservation time without giving the restaurant prior notice.

Any food or drink that is brought to the restaurant and consumed on the property will be charged at £15 per item to cover our fixed costs. This is at the restaurants discretion.

Gift Vouchers:

- the voucher is valid for 6 months from the date of purchase
- gift vouchers may not be exchanged or refunded once purchased
- in the case of a duplication the first voucher used is valid so protect it as you would cash
- Authentication code must be present when redeeming a voucher
- Vouchers are valid from Wednesday-Sunday during service hours. Vouchers may not be valid for events held at The Boat Inn as exclusions may apply

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